

**EPSON®**

# WorkForce Pro EM Series – A4 Color

## Product Launch

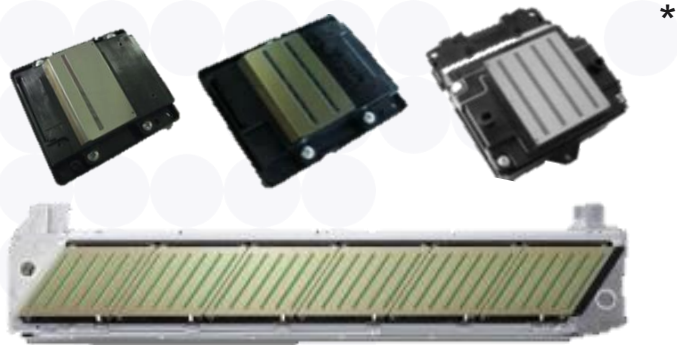
**Dennis Fan**  
Product Manager





# Epson Technology

# PrecisionCore® – Simple. Smart. Clean.



Advanced printing technology engineered by Epson to power the world's top performing printers.

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## Simple

Replaces complex parts with an all-in-one simple chip, designed for reliable performance.

## Smart

Highly scalable design that enables superior image quality and high productivity.

## Clean

Built using Heat-Free technology to support efficient ink usage and low power consumption.



PRECISIONCORE®

\* - Scalable print heads using PrecisionCore Chips.

# Customer Benefits

## Reliability



### Less Wasting. More Saving.

PrecisionCore® Heat-Free technology is engineered for efficient ink usage and low power consumption.

## Productivity



### Less Waiting. More Printing.

Designed for productivity, these printers offer high-capacity, high-yield ink options, fast print speeds and zero warmup time to help reduce costs and maximize uptime.

## Sustainability



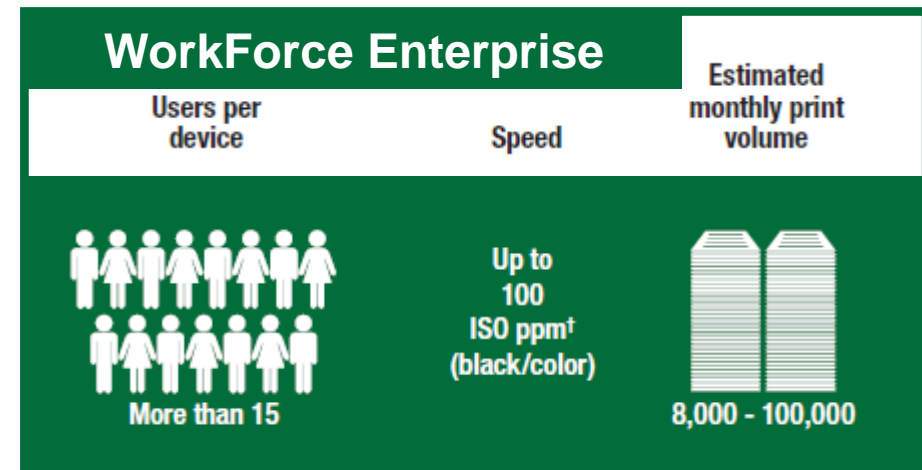
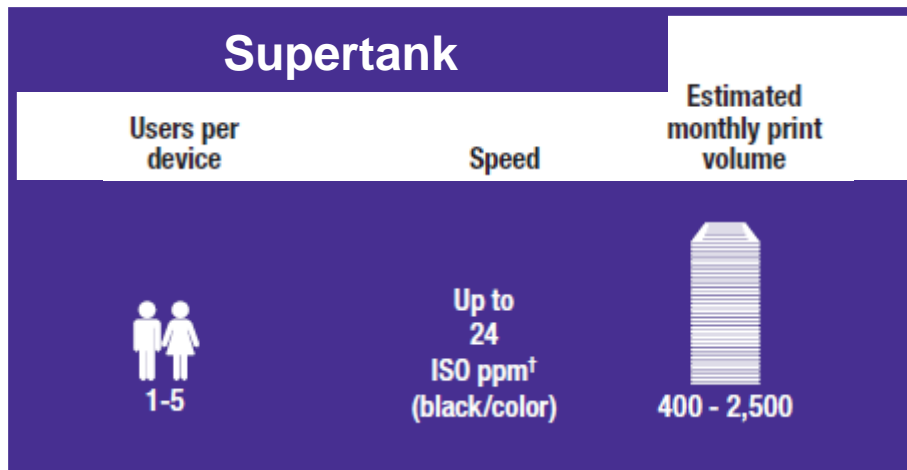
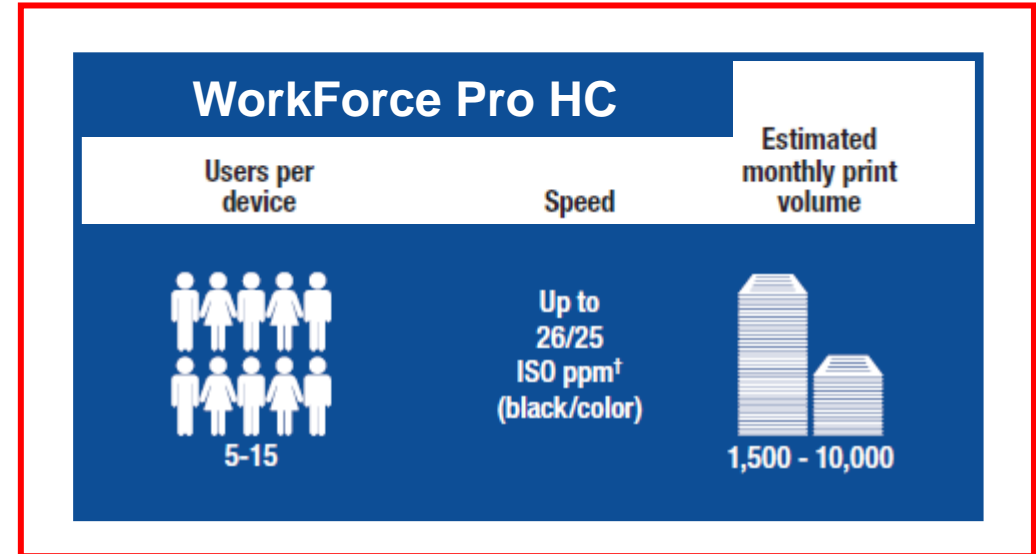
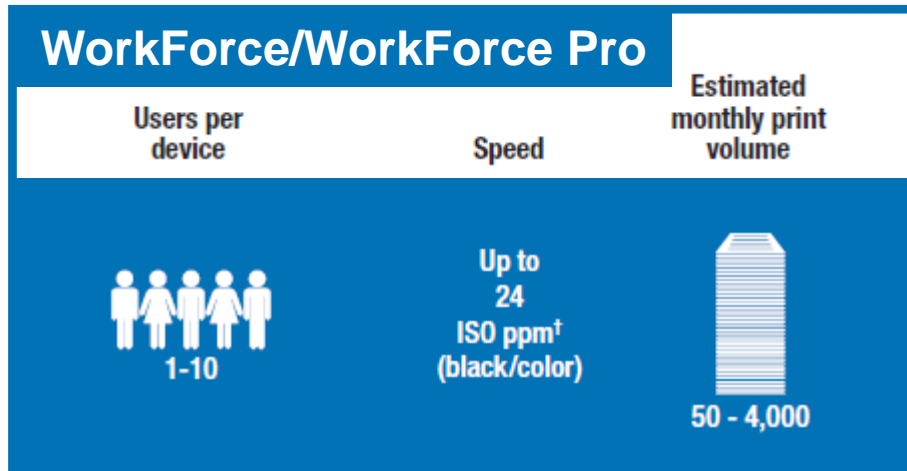
### Less Disruption. More Peace of Mind.

Powered by PrecisionCore Heat-Free technology, our Workgroup business printers are built to deliver exceptional reliability and include advanced security features for added peace of mind.



# Business Printing Portfolio Summary

# Epson Business Printing Portfolio



6 † Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed)

# WorkForce Pro HC Lineup

**WorkForce® Pro HC**

Enable high-volume document printing in managed network environments, without the need to frequently replace cartridges

**Users per device**  
  
More than 15

**Speed**  
Up to 26/25 ISO ppm\*\* (black/color)

**Estimated monthly print volume**  
  
1,500-10,000



**WF-C879R\***  
25 ppm\*\* Color MFP



**WF-C878R\***  
24 ppm\*\* Color MFP

**A3**



**WF-C579R**  
24 ppm\*\* Color MFP



**WF-C529R**  
24 ppm\*\* Color SFP

**A4**

**Upgrade**

# Introducing WorkForce Pro EM Series

C11CK19201



**EM-C800**

C11CK21201



**EP-C800**

**25 ppm Printer  
A4 Color**

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed)



The background features a series of overlapping, thin white circles that create a subtle, geometric pattern behind the main text.

# Feature Highlight

# Heat-Free Printing

- 25 ppm\* A4 Color Multifunction Printer
- Auto-duplex Printing
- Zero Warm-up Time, Fast First Page Out
- Emulations: PCL5\*\*, PCL6\*\*, PostScript3
- Facedown output support
- Up to 1,830 Sheet Paper Capacity\*\*\*
- Envelope Printing, Glossy Media Support



# Document Scanning

- Single-Pass Duplex
- 30/60 ipm\* Scan Speed (Simplex/Duplex)
- Up to 1,200 dpi Optical Resolution
- 50-sheet ADF Capacity
- Continuous Scanning
- Legal Size scanning (8.5" x 14") via ADF
- Scan to Cloud\*\*, Network Folder, USB Drive



# Copy / Fax

- Legal Size Copy
- Auto 2-Sided Copy
- ID Copy
- Punch Holes & Shadows Removal
- Fax @ 33.6 Kbps (Up To 3 sec Per Page)
- Fax Memory Up To 550 Pages
- PC-Fax Support



# Connectivity / Security

- Wired Ethernet 1000/100/10 Base-T
- Wi-Fi 5 @ 2.4GHz / 5.0GHz
- Wi-Fi Direct®\*
- High-Speed USB 2.0 Compatible
- Apple® AirPrint®, Mopria®
- Windows® OS, Mac® OS, Chrome® OS\*\*
- SNMPv3, TLS1.3, WPA3-Enterprise

Product and brand names are trademarks and/or registered trademarks of their respective companies.



# Consumables/Ink

- T12P - High Capacity
  - ISO Yield\* Black: 50K
  - ISO Yield\* Color: 20K
- T12N - Standard Capacity
  - ISO Yield\* Black: 10K
  - ISO Yield\* Color: 5K
- Maintenance Box Yield\*\*
  - 55K

\* Cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the “replace cartridge” signal. For details, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo).

\*\* Maintenance box yields are estimated using Epson internal methodology. Actual yields will vary depending on usage conditions.



# Modern User Interface

## Consistent and Better User Experience



**EM-C800**



**EP-C800**

# Configuration Options – EM-C800



**Main Unit**



**Main Unit  
1 Opt. Tray**



**Main Unit  
2 Opt. Tray**



**Main Unit  
3 Opt. Tray**



**Main Unit  
Tall Cabinet**



**Main Unit  
1 Opt. Tray  
Med. Cabinet**



**Main Unit  
2 Opt. Tray  
Low Cabinet**



**Main Unit  
3 Opt. Tray  
Low Cabinet**

\* - Additional purchase required for Optional Paper Cassette and Printer Cabinets.



# Configuration Options – EP-C800



**Main Unit**



**Main Unit  
1 Opt. Tray**



**Main Unit  
2 Opt. Tray**



**Main Unit  
3 Opt. Tray**



**Main Unit  
Tall Cabinet**



**Main Unit  
1 Opt. Tray  
Med. Cabinet**



**Main Unit  
2 Opt. Tray  
Low Cabinet**



**Main Unit  
3 Opt. Tray  
Low Cabinet**

\* - Additional purchase required for Optional Paper Cassette and Printer Cabinets.

# Optional Accessories

Shared for Both Models

## Authentication Device Table



**C12C939531**

New accessory

## Paper Cassette



**C12C937901**

Different than WF-C579R/WF-C529R,  
Same as WF-C5390/WF-C5890

## Printer Cabinets



**C12CFM7066** Low  
**C12CFM7067** Medium  
**C12CFM7068** Tall

Same as predecessors

# Solutions Support

## Epson Solutions Suite



**Epson Device Admin**  
*Device Management*



**Epson Print Admin\***  
*Print Management*



**Epson Remote Services**  
*Fleet Management*



**Epson Open Platform**  
*Third-Party Integration*

# Warranty and ESP

## Limited Warranty\*

**1 Year – Next Business Day  
Exchange\*\***

\* This limited warranty includes priority toll-free technical phone support and other services as noted in the product Notices and Warranty document.

\*\* Shipments to remote areas may require longer delivery times.

\*\*\* Additional purchase required.

## Extended Service Plan\*\*\* (EPPWFC800E1)

**1 Year – Next Business Day  
Exchange\*\***

Stackable up to 4 times to cover year 2-5

# Competitive Landscape

## EM-C800 MFP 25 ppm\*

HP Color LaserJet Pro MFP M479fdw

Brother MFC-L8690CDW

Brother MFC-L8900CDW

Kyocera ECOSYS M5526cdw

Xerox VersaLink C405N

Konica Minolta bizhub C3320i

## EP-C800 Printer 25 ppm\*

HP Color LaserJet Enterprise M553dn

HP Color LaserJet Enterprise M555dn

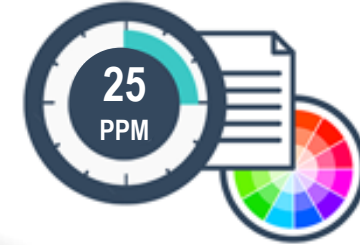
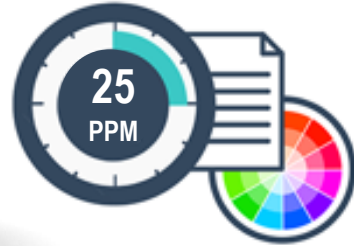
HP Color LaserJet Enterprise M554dn

Kyocera ECOSYS P6235cdn Kyocera

Ricoh P C600



# Key Competitive Advantages



**EM-C800 MFP**

**EP-C800 Printer**

**Engineered for High Reliability**

**High Ink Yield Option**

**Low Waste**

**Designed for High Productivity**

**High Paper Capacity**

**Low Power Consumption**

# Supporting Materials

**Epson Partner Portal:** <https://epsonpartnerportal.com/login>

## **Product Pages:**

### **EM-C800**

US: <https://epson.com/For-Work/Printers/Inkjet/WorkForce-Pro-EM-C800-Workgroup-Color-Multifunction-Printer/p/C11CK19201>

CA: <https://epson.ca/For-Work/Printers/Inkjet/WorkForce-Pro-EM-C800-Workgroup-Color-Multifunction-Printer/p/C11CK19201>

### **EP-C800**

US: <https://epson.com/For-Work/Printers/Inkjet/WorkForce-Pro-EP-C800-Workgroup-Color-Printer/p/C11CK21201>

CA: <https://epson.ca/For-Work/Printers/Inkjet/WorkForce-Pro-EP-C800-Workgroup-Color-Printer/p/C11CK21201>

## **Support Pages:**

**EM-C800** - [https://epson.com/s/SPT\\_C11CK19201](https://epson.com/s/SPT_C11CK19201)

**EP-C800** - [https://epson.com/s/SPT\\_C11CK21201](https://epson.com/s/SPT_C11CK21201)

# SKU References

## Main Units

Description	Part
WorkForce Pro EM-C800	C11CK19201
WorkForce Pro EP-C800	C11CK21201

## Accessories

Description	Part
500-sheet Optional Paper Cassette	C12C937901
Low Optional Cabinet	C12CFM7066
Medium Optional Cabinet	C12CFM7067
Tall Optional Cabinet	C12CFM7068
Authentication Device Table - P2/PR3AT1	C12C939531
Maintenance Box	C12C938211
Paper Feed Roller for Cassette A	C12C938261
Paper Feed Roller for Cassette B	C12C938281

## Ink

Description/Yield <sup>4</sup>	Part
T12N DURABrite® Ultra Black Ink Pack	T12N100
T12N DURABrite® Ultra Cyan Ink Pack	T12N200
T12N DURABrite® Ultra Magenta Ink Pack	T12N300
T12N DURABrite® Ultra Yellow Ink Pack	T12N400
T12P DURABrite® Ultra High Capacity Black Ink Pack	T12P100
T12P DURABrite® Ultra High Capacity Cyan Ink Pack	T12P200
T12P DURABrite® Ultra High Capacity Magenta Ink Pack	T12P300
T12P DURABrite® Ultra High Capacity Yellow Ink Pack	T12P400

## Extended Service Plans

Description	Part
1Yr (BIJ) ESP-WUE:Max (4) WF-C800 Series	EPPWFC800E1





A decorative background consisting of several overlapping, thin white circles of varying sizes, creating a complex, geometric pattern. The circles are centered around the text.

**Thank You!**